



## **CODE OF CONDUCT POLICY**

Gosnells Bowling Club has a policy to serve clients and members in a responsible, friendly and professional manner.

Our staff cannot by law, serve alcohol to intoxicated or disorderly persons and reserve the right to refuse service to intoxicated people – in accordance with the Liquor Licensing Act.

Our staff cannot by law, serve alcohol to any person under the age of eighteen (18) years of age, even if that person is accompanied by a parent or responsible adult. – in accordance with the Liquor Licensing Act.

Our staff have been trained to assist clients and members to drink responsibly and to avoid the combination of drinking and driving. Our staff can arrange a taxi when requested.

Gosnells Bowling Club encourages guests and members to respect the rights of neighbours and not to disturb the amenity of the local area.

There is a Duty Approved Manager on site during all advertised opening hours. This Manager is able to assist with enquiries, complaints or problems that may arise.

### **Policy Review**

This policy will be reviewed annually to ensure it remains relevant to club operations and reflects both community expectations and legal requirements.

### **Signature**

Signed: \_\_\_\_\_  
Club President

Signed: \_\_\_\_\_  
Club Secretary

Date: 7<sup>th</sup> April 2023

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Next policy review date is 7<sup>th</sup> April 2024